

# Firmware Upgrade Bugs before v4.0.4 (EG4xxx)

Certain firmware versions prior to 4.0.4 have problems with firmware file uploads. On EG4xxx (Core/Pro), if firmware upload fails prior to v4.0.4, install v4.0.1 followed by v4.0.4:

1) Install v4.0.1 via file: [download](#)

2) If successful, install v4.0.4 via file upload: [download](#)

Newer firmware versions can be installed normally via online-connected download or manual file upload (latest versions available via eGuard).

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Please visit [kb.egauge.net](http://kb.egauge.net) for the most up-to-date documentation.