Signing up for an eGuard account and requesting access

Create eGauge.net account

Signing up for eGuard requires creation of an eGauge.net account. In order to sign up for this account, navigate to https://www.egauge.net/account/register/. Fill in your account details and click "Register". Check your email inbox for a confirmation email and follow the steps listed there to activate your account. In order to log in with existing credentials, navigate to eGauge.net and click the black "eGuard Login" button from the upper right-hand side of the page. Your portfolio can be accessed through the top menu eGuard -> Portfolio, or directly at egauge.net/eguard.

Request access to device group

You will need to have eGauge support link your account to your eGuard group, if that has not been done yet please contact support@egauge.net with your email or username, and your group or company name to have access to.

If you are requesting access to a group or sub-group with an existing eGuard administrator, you can request access from the username of the administrator:

1. Log into eGuard as previous described.
2. Go to the eGuard -> Portfolio page or egauge.net/eguard
3. Click the "Permissions" tab:
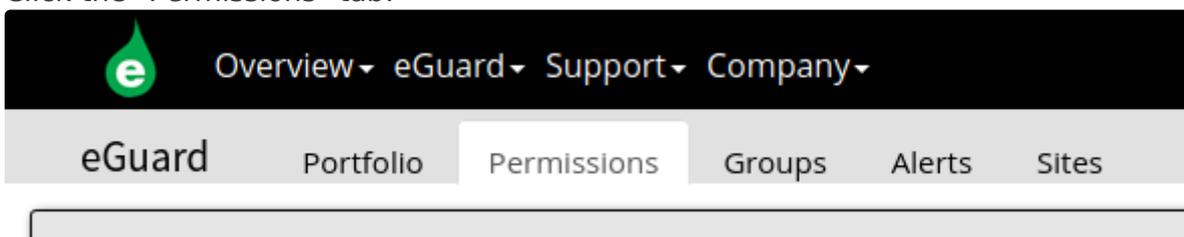
4. Under "Request Access" enter the username of the administrator you want to request access from:
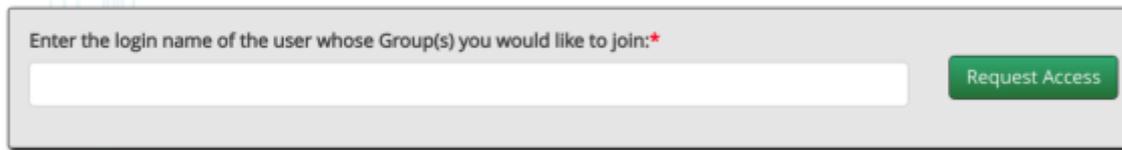
Once access to the group is granted, the requester will see them listed on their eGuard device list. The turnaround time for approval is based on the actions of the person granting access.

Adding devices to group

If you administrate an existing eGuard group, in most cases you can register your device and have it added to your group. If the device is already registered or in another user's group, you will need to contact support to find if it is possible to add to your group.

New orders should automatically add new devices to your administrated group before shipment. If this does not occur, please contact eGauge Sales with your order number and eGuard information.

Please visit kb.egauge.net for the most up-to-date documentation.