

# Creating or changing usernames and passwords

The eGauge offers support for multiple sets of credentials. In addition, credentials can have varying permission levels. The video below covers adding and removing credentials, changing passwords, and the varying permission levels available. eGuard users also have the ability to [perform password resets through eGuard](#).

In the event of lost or misplaced credentials, eGauge support can assist with password resets provided the eGauge is online and connected to the eGauge proxy server. [Proof of ownership](#) may be required.

<https://www.youtube.com/embed/OMhHjhyefnA?wmode=opaque>

---

Please visit [kb.egauge.net](http://kb.egauge.net) for the most up-to-date documentation.